

## **ALARKO CONTRACTING GROUP QUALITY MANAGEMENT POLICY**

Alarko Contracting Group has been organized to ensure that the technical, administrative and human factors, affecting the quality of products and services are controlled, in order to ensure that the customer demands, the terms and conditions of which are determined by contracts, in all contracting works undertaken in the country and abroad, are fully complied with.

The objective of the Alarko Contracting Group is to decrease the errors, to prevent repetitions thereof, and to ensure internal and external customer satisfaction in these processes. In this context, a cooperation environment based on mutual benefit and trust is created with customers, expert teams, suppliers, employees and other stakeholders.

Quality is constantly improved in all processes by evaluating risk and opportunities in a systematic manner, in order to eliminate errors. In this way, the processes are checked on a regular basis and it is ensured that the production is carried out error-free at once.

Alarko Contracting Group ensures the sustainability of corporate culture and know-how for the continuous improvement of performance, ensures the sharing of lessons learned and good practices and implements competency development programmes.

The Quality Management System is continuously monitored, possible deficiencies identified are eliminated, and it is verified through regular audits and performance measurements that all activities are carried out in accordance with the Quality System. All employees are responsible for the execution of all activities within the framework of quality systems under the leadership of senior management.

This policy is continuously reviewed and its compliance is ensured.